



HAWTHORNE HOTEL
Welcoming Guests to Salem since 1925

Pet Policy

Thank you for choosing the Hawthorne Hotel for your upcoming visit to Salem. We look forward to welcoming you and your pet to our historic property, located adjacent to the beautiful and pet-friendly Salem Common.

Prior to your arrival, please familiarize yourself with the following **visiting pet guidelines**:

- As mentioned at the time of your reservation, a pet cleaning fee of **\$75** per night will be applied to your room.
- There is a maximum of two dogs/cats per room.
- A credit card must be presented at the time of check in along with a signed *Pet Registration Form* to cover damages, deep cleaning, soiled carpets or damaged soft goods in the room. Damages to the room will be billed on a case-by-case basis.
- All guests will be required to leave a cell phone number with the Front Desk.
- Proper medical certification specifying that all vaccinations are up-to-date should be available upon request. A valid rabies certificate must be presented upon check in.
- To avoid damage and excessive noise problems, please do not leave your dog unattended in your room if you are leaving the property. Excessive noise will not be tolerated.
- Dogs must be on a leash when outside of the room. Please note that Salem does enforce a public leash law.
- Pets are not permitted in the Tavern, Nathaniel's, or any of our meeting or banquet space. For the comfort of others, pets are not allowed on hotel furniture.
- We enforce a zero-tolerance policy toward any aggressive behavior, including growling and biting.
- Housekeeping services should be arranged in advance so that your pet is with you or out of the room during service. If a pet is left alone in a room, Housekeeping attendants will not service the room. The special *Pet in Room* sign should be hung on your door during periods when your pet is in the room. Please note that Housekeeping **must** service your room after the second day of a multi-night stay.
- We ask that your pet refrains from lying on guest room chairs and other furniture. We encourage you to pack your pets' favorite bed or blanket.

Once you arrive, our staff is available to assist with dog-friendly walking routes, local pet sitters, groomers and veterinarians, and area pet boutiques. We offer a vet-approved doggie room service menu.